

Angels of Mercy Scope of Ministry

Definition:

This ministry provides short term assistance (meals, prayer, visits, etc.) to parish families who are experiencing a difficult time in their lives.

Identification of those in need:

- Daily Hospital list
- Bulletin reminder
- Church website
- Referral by individuals

Procedure for providing services:

- Referral to staff contact person
- Contact minister assigned on rotating basis
 - Profile form sent by email
- Minister contacts family to identify needs
 - Phone
 - Personal
- Contact minister refers to volunteers for service
 - Report service to staff person for records

Areas of need serviced:

- Illness/hospitalization
- Surgery
- Accident
- Loss of employment
- Divorce

Service procedure:

- Send a card (with an insert about who we are and what we can do.)
- Make a phone call (within a week after sending card) to person/family and see how they are doing and to offer any of our services to them.
- Perform service requested if applicable
- If no service is needed or welcome, offer to put on prayer line and/or send card.
- If at any point we thought that the family needed help beyond our means contact staff person for further referral

Services provided:

- Phone contact
- Group Prayer
- Cards mailed
- Food
- Visits
- Homebound communion
- Handyman type repair

Follow up

- Phone call
- Referral for further assistance